



Surgery Plus

2100 Ross Avenue, Suite 1900
Dallas, TX 75201



John Doe
2100 Ross Avenue, Suite 1900
Dallas, Texas 75201



Guided Access to Excellent Surgical Care

In partnership with Michaels, we cover the most expensive costs associated with surgery, so you'll pay less for your procedure when you use your benefit. Have questions? See the FAQs on the back or call us at (833) 552-1694.

Activating your SurgeryPlus benefit today means...

The cost of your surgery will be significantly reduced.

Commonly Covered Procedure Categories:

- Spine
- Orthopedic
- Joint
- Ear, Nose, & Throat
- Cardiac
- Gynecology
- General Surgery
- Gastrointestinal
- Spine & Ortho Injections
- Urology
- Bariatrics



When you need to plan a surgery, make SurgeryPlus your first call:
(833) 552-1694



Surgery Plus



Member Name

First Name
Last Name

Member ID:

1234567891

Group ID:

12345678

Deductible:

Collected

Coinsurance:

Waived

Member Services:

(833) 552-1694
My.SurgeryPlus.com

Plan Year: 2024

Employer Direct Healthcare (EDH) is the sole administrator of claims originating as a result of any SurgeryPlus services or procedures. All claims must be submitted to EDH electronically or by mail as provided below.

Employer Direct Healthcare

Attn: Claims Processing
2100 Ross Ave. #1900
Dallas, TX 75201

Electronic Payer ID:	48888
Claims Fax Line:	(888) 965-4011
Eligibility:	(833) 552-1694

Providers should contact EDH at claim_status@EDHC.com directly with regards to SurgeryPlus member claims-related inquiries.

In accordance with the terms of applicable contracts and agreements with EDH, Provider agrees that it shall not bill nor seek to collect any amount from member related to services rendered under the SurgeryPlus benefit.

[SurgeryPlus.com](https://www.surgeryplus.com)

IMPORTANT: Call SurgeryPlus to ensure coverage before your appointments.

Don't forget to take your SurgeryPlus Benefits Card and present it at all surgery related appointments.

Frequently Asked Questions



¡Visita la página [SurgeryPlus.com](https://www.surgeryplus.com) y selecciona español para obtener más información!

SurgeryPlus is an additional medical benefit that provides you with access to excellent and affordable care for many planned surgical procedures. In partnership with Michaels, SurgeryPlus covers the most expensive costs associated with your surgery so you don't have to.

What does SurgeryPlus cover?

Your SurgeryPlus coverage includes:

- Dedicated support and guidance
- Access to our network of thousands of highly qualified and carefully selected surgeons
- Consults and appointments with your SurgeryPlus surgeon
- Anesthesia, procedure and facility (hospital) fees

How do I access the benefit?

If you have questions about the benefit, or if you or one of your dependents need surgery, make us your first call. To learn more, contact your SurgeryPlus Care Advocate today at (833) 552-1694.

Does SurgeryPlus cost me anything?

You're automatically enrolled in the benefit as part of the medical benefits offered by Michaels at no additional cost to you.

Who will help me through this process?

Your benefit includes guided access from a SurgeryPlus Care Advocate who will:

- Provide personalized support throughout your surgical journey.
- Educate you on the benefit, with an understanding of your surgical need.
- Provide you with the resources to help you make the best decisions regarding your care, including how to find the best surgeon in our network.

How do I know if a surgery is covered?

Contact us at (833) 552-1694 or visit your portal to confirm whether your procedure is covered.

How do I find the right surgeon?

With an understanding of your healthcare needs, your Care Advocate will provide a list of the best surgeons in our network so you can choose the one that's right for you.

If I already have a surgeon, how do I know if they are in the SurgeryPlus network?

Call your Care Advocate and they will be able to confirm whether your current surgeon is in our network.

What will my surgery cost?

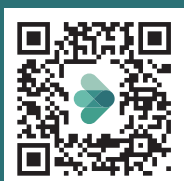
We cover the most expensive costs associated with surgery, so you'll pay less for your procedure when you use your benefit. To maximize your savings, call your Care Advocate as soon as possible to confirm the details of your benefit and what you'll be responsible for covering, if anything.

What happens after my surgery?

Your Care Advocate will follow up and ensure you received the highest quality care and schedule any post-procedure appointments.

What isn't covered by SurgeryPlus?

Testing, scans, imaging, durable medical equipment, and physical therapy expenses may not be included. However, coverage may be available through your medical plan.



Log in to your personalized SurgeryPlus portal:

Scan the QR Code to understand what's covered!