



Advocate+™ Pharmacy Match

Making Complex Specialty Drug Care Feel Simple



Living with a complex or long-term condition can be tough. Getting and taking the specialty drugs you need for these conditions can be full of roadblocks. Blue Cross and Blue Shield of Texas can help make the process simpler.

Specialty drugs are prescribed to treat complex and/or chronic conditions, such as multiple sclerosis, cancer, hepatitis C and rheumatoid arthritis. These drugs often have special handling or storage needs and may only be filled at select pharmacies. It is also vital to closely follow the drug care plan from your health care provider or pharmacist.

Advocate+ Pharmacy Match aims to make your health care journey easier. This specialty drug program matches you to the best-fit pharmacy to fill your specialty drug prescription. A dedicated customer service team will be by your side throughout your care plan.

Your care specialist will make sure you get the care you need by:

- Connecting you with the pharmacy that will be filling your specialty drug(s).
- Offering one-on-one support for a smooth process with the first prescription fill and beyond.
- Assisting with prior authorization submissions, if needed.
- Answering any questions and providing resources to help pay for your drug(s).
- Keeping you informed, supported and able to manage your treatment in the best way for you.

Getting Started

To speak to an Advocate+ Pharmacy Match Care Specialist, call **833-950-3858**, Monday through Friday, 8 a.m. to 10 p.m., ET. If you have any questions about your benefits, please call the number on your ID card.

The relationship between BCBSTX and the specialty pharmacies is that of independent contractors. Advocate+ Pharmacy Match is administered by Prime Therapeutics LLC, an independent company contracted by BCBSTX to provide pharmacy solutions. BCBSTX, as well as several independent Blue Cross and Blue Shield Plans, has an ownership interest in Prime Therapeutics.

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