



Michaels CARES FAQ's

Eligibility

Who is eligible to apply for the Michaels CARES grant?

Team Members of The Michaels Companies, including its subsidiaries and affiliates, can apply after 30 days of employment. This includes part-time, temporary, and seasonal workers. Employees of third-party companies working on behalf of The Michaels Companies are not eligible.

How many grants can a Team Member receive?

A Team Member may only receive a grant for a specific situation once. Please note that grants are not retroactive once paid.

Are there limits on specific types of grants?

Yes, eviction/foreclosure grants are limited to one per address and one per year. Additionally, unhoused grants can only be awarded once per Team Member.

What is considered a dependent?

Dependents are defined as individuals claimed as dependents on income taxes or those named in legal documents that establish dependency.

When must the situation occur to be eligible for a grant?

All grant applications must pertain to situations that occurred while employed with Michaels.

Is there a maximum grant amount?

Yes, the Michaels CARES grant has a lifetime maximum of \$10,000 per Team Member.

When Michaels CARES Can Help

Michaels CARES can assist if a Team Member or a close family member has experienced any of the following:

- Destruction or major damage to the primary residence.
- Critical illness or injury of the Team Member or eligible family members.
- Death of the Team Member or eligible family members.
- Home foreclosure or eviction.
- Forced evacuation due to government or federal mandate.
- Unhoused status.
- Transportation issues due to car theft or accident.

Questions About Donations

How much can I donate?

You can donate as much as you wish.

Can I make a one-time donation?

Yes!

- Mail a check to Michaels CARES at 3939 W John Carpenter Frwy, Irving, TX 75063. Please include your name and return address for receipt purposes (required for donations over \$250).
- Make a one-time donation via Workday Voluntary payroll deductions.
- Donate at the store with the Michaels CARES SKU.

Can I direct my donations to specific Team Members?

No, all donations go into a general fund to assist all Team Members in need.

Can I donate items or vacation time instead of money?

Not at this time; we only accept monetary donations.

Is Michaels CARES a 501(c)(3) charity?

Yes, Michaels CARES is recognized by the IRS as a 501(c)(3) charity EIN 45-0546717, providing tax-exempt status in the United States.

Will my donation to Michaels CARES be tax-deductible?

Yes, for U.S. Team Members, donations are generally deductible as allowed by law. However, contributions from Canadian Team Members are not tax-deductible due to different tax regulations.

Why can't Canadian Team Members take a tax deduction?

Canadian tax law does not allow deductions for contributions to private charities. Since Michaels CARES grants are limited to Michaels Team Members, we do not qualify under Canadian law for tax-deductible status.

Are purchases from the Support Center Sample Sale tax-deductible?

No, Sample Sales are managed by Michaels Stores, Inc., not directly by Michaels CARES. The proceeds from these sales are donated to Michaels CARES but belong to Michaels Stores, Inc. until then.

Will I need to pay taxes on grants received from Michaels CARES?

U.S. Team Members will receive grants tax-free and will not need to report them as income. Canadian Team Members should consult a tax professional for guidance.

Will I receive a receipt for my donation?

For U.S. Team Members, your annual W-2 will include payroll deductions. For one-time donations under \$250, a canceled check serves as your receipt. Donations over \$250 will come with a receipt from Michaels CARES.

Is the Payroll Deduction for Michaels CARES a pre-tax deduction?

No, it is not a pre-tax deduction. However, you can report the total amount as a charitable deduction at tax time.

How long will it take for the payroll deduction to appear on my paystub?

Please allow up to two pay periods for the deduction to show up. If it doesn't appear after that, contact Michaels CARES.

Administration and Process Questions**How long does it take for a Team Member to receive a grant?**

Our goal is to process most requests within 2 to 5 business days. Additional information may extend this timeline, but we strive for a quick turnaround for Team Members in need. *If you haven't received feedback within a week, please reach out to michaelscares@michaels.com to check on status.*

What is the first step in submitting a request?

Download and complete the application form from the intranet or [apply online](#) via the MIK website. You'll also need to speak with a sponsor who can help explain your situation. Sponsorship is required.

How are the grants distributed?

Grants are provided via a 'Cash Card,' which functions like a debit card and is accepted at most ATMs nationwide. Whenever possible, we send the grant via overnight express mail.

Will I need to provide documentation for my situation?

Yes, you must provide details about your situation and its financial impact. The application form specifies the required documentation for each case.

Are there any guidelines on how to use the grant money?

We encourage recipients to use the grants for immediate needs such as food, shelter, and clothing. We trust our Team Members to make responsible decisions.

We've put these FAQs together to answer most of your questions about Michaels CARES. If you have a question that is not answered here, e-mail us at: MichaelsCARES@michaels.com.