



BlueCross BlueShield of Texas

Remember, it's  
important to take  
our call.

Blue Cross and Blue Shield of Texas,  
a Division of Health Care Service Corporation,  
a Mutual Legal Reserve Company, an Independent Licensee  
of the Blue Cross and Blue Shield Association





1001 E. Lookout Dr.  
Richardson, TX 75082

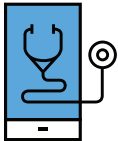


## We're calling to help.

At Blue Cross and Blue Shield of Texas (BCBSTX), we have Personal Health Clinicians\* to support you on your health care journey. They will answer your questions and listen to your concerns.

Our clinicians may call you to help review your doctor's instructions, set up care needs after an illness or procedure, and more. This health plan benefit is available at no extra charge to you, and the calls are confidential.

**So, if you get a call from BCBSTX, please answer or call us back.**



For more information, call the  
Customer Service number on the back  
of your member ID card and ask for  
a Personal Health Clinician.

\*Talking with a Personal Health Clinician is not a substitute for medical advice. Care and treatment decisions are between you and your health care provider. If you are having a medical emergency, call 911.

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