



Important Update About the Blue Cross Blue Shield Network

Baylor Scott & White Health (BSWH), a large health provider network primarily in Texas, is currently negotiating a new contract to cover care for patients within the Blue Cross Blue Shield of Texas (BCBSTX) health insurance network. BCBSTX is working to reach an agreement by July 1, 2024, so BCBSTX participants can continue to receive in-network coverage for care with these providers and facilities, including those that do not operate with the Baylor Scott & White Health name. BCBSTX is working to minimize potential disruption from this negotiation process.

Between now and June 30, 2024 – Nothing is changing!

You can still see your care team at BSWH as BCBSTX continues negotiating in good faith to preserve your in-network access. BCBSTX and BSWH are actively negotiating to avoid BSWH leaving the BCBSTX network. These negotiations may continue until the very end of the contract on June 30, 2024, or even after the contract ends if the parties cannot reach an agreement to continue offering BSWH within the BCBSTX network.

What if Baylor Scott & White Health goes out-of-network and I am scheduled for surgery, pregnant or currently in treatment for a medical condition?

You may wish to **proactively contact Blue Cross Blue Shield of Texas to discuss your care and next steps, at 877-269-1180 or request continued access to BSWH in-network coverage** by completing a [Continuity of Care form](#), which can be found on BCBSTX’s website. Check the first box and look for your BSWH provider’s contact information [here](#).

Important Note

Completing a [Continuity of Care form](#) is not a guarantee of in-network benefits continuation, as certain medical necessity criteria will be considered to continue seeing a BSWH provider under in-network provisions.

(Note: The form asks for an "NPI ID #." This is a National Provider Identifier and it consists of a unique 10-digit number for your provider. You may call your provider’s office to obtain this number as well as their fax number as requested on the form).

Additional Information

Use this link to receive the latest information regarding these negotiations, including frequently asked questions about this process: bcbstx.com/bsw. If you have additional questions about these negotiations, please call BCBSTX at 877-269-1180.