

Benefits Update



Important Update About Your BCBSTX ID Card

Last week, Blue Cross Blue Shield of Texas (BCBSTX) mistakenly sent you a new ID card for your medical plan. This new card shows the plan you are on now, but not the plan you have selected for the new plan year beginning July 1, 2024.

You can ignore the new card just sent to you. A new ID card for your plan option starting July 1, 2024 will arrive next week. We apologize for any confusion this may have caused.

Questions?

If you have questions or concerns, please contact BCBSTX directly at 877-269-1180.

Your Current Coverage Remains in Place!

Your current medical coverage will remain in place through June 30, 2024, and your new plan elections will begin on July 1, 2024. There will be no interruption to your medical coverage and no action is required at this time.