

Benefits update



Michaels
Everything to create anything™

Your 401(k) Plan Is Now Live at Voya

Access to your account is now available!

Michaels Stores has teamed up with Voya Financial® to bring you an enhanced experience for your Michaels Stores, Inc. Employees 401(k) Plan



Effective immediately, the transition from Vanguard to Voya has been completed and you may fully access your account, including updating your contribution percentage, changing your investments and submitting new beneficiary designations.

By now you should have received mail directly from Voya that included your Personal Identification Number (PIN). You can use this PIN to register with Voya. If you have not received your PIN, visit:

Michaels401k.voya.com or call 833.39M.401k (833.396.4015) to request a new PIN.

How to Access Your Account

Once you have your PIN, follow these steps to register and access your account:

1. Visit Michaels401k.voya.com and select “Register Now”.
2. Enter your security information:
 - a. Your Social Security Number (SSN) and PIN, or
 - b. Your SSN and your date of birth
3. Create a Username and Password
4. Provide an email address and mobile number to allow you to recover your Username and Password if you forget them later on

Once you have registered your account you can review your account information (balances, contribution percentages, investments and beneficiaries) and make changes.

Get the App

Download the Voya Retire® app so that you can manage your account while on the go. (Available from the Apple App Store and Google Play for Android.)



Don't forget, while most all your account information was transferred from Vanguard to Voya, banking information was **NOT** transferred to Voya. You **MUST** add banking information at least 7 days before any distributions or withdrawals can occur. Visit [Michaels401k.voya.com](https://michaels401k.voya.com), find your name in the upper right corner, click on **Personal Information>Banking Information>Add/Edit**.

Want Additional Information?

Voya will be conducting a series of one-hour, in-person Retirement Education Meetings on Tuesday February 13, 2024, at the Support Center Auditorium at Royal Ridge. (Webinars are being scheduled for those unable to attend a live session. Watch [MIKBenefits.com](https://mikbenefits.com) for days and times.) In-person sessions will be held at:

- 9:00 AM
- 11:00 AM
- 1:00 PM
- 3:00 PM

You can learn more about maximizing the 401(k) plan to secure your financial future, along with these topics:

- How to enroll in the plan
- The benefits of saving
- How to utilize tools provided on the Voya website
- Basics of general investing

[Use this link to register for the session that fits your schedule](#)

If you have any questions, please call* Voya at 1-833-39M-401K (833-396-4015). English and Spanish-speaking Voya customer service associates are available weekdays from 7 a.m. to 7 p.m. CT, excluding stock market holidays. You will need your personal identification number (PIN) to speak with an associate to make a transaction or to make automated transactions.

*Hearing impaired Team Members should call: 800-579-5708

To review information about all your benefits at Michaels, you can visit [MIKBenefits.com](https://mikbenefits.com).