# CIRRUS MD | Micha



# How to Sign Up for CirrusMD

Follow this guide to sign up for CirrusMD and get care when and where you need it for FREE.

## WHAT IS CIRRUSMD?

CirrusMD is a text-based virtual care platform that lets you connect to a doctor for FREE in seconds from your phone or computer.

#### **USE CIRRUSMD WHEN YOU:**

- Feel sick but it's not an emergency
- Have a minor injury
- Have general medical questions or want peace of mind
- Want to refill a prescription (controlled substances, non-therapeutic, and certain other drugs may not be available)
- Are unsure where to go to obtain care

# DOCTORS ARE AVAILABLE 24 HOURS A DAY, 7 DAYS A WEEK.



## Download the CirrusMD app today LEARN MORE AT MYCIRRUSMD.COM

# Please note that while CirrusMD is a free service offered to Michaels team members, there may be costs associated with any labs or prescriptions.

## WHERE TO GET CIRRUSMD

#### **BY SMARTPHONE**

Download the CirrusMD app from the App Store or Google Play by searching for "CirrusMD." Then, choose Create Account under the Sign In box to start signing up.

#### **BY COMPUTER**

You can also sign up and use CirrusMD online at mycirrusmd.com.

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# START SIGNING UP

# 01

### ENTER YOUR CONTACT INFORMATION

Fill in your name, date of birth, zip code, and email address. Then, tap Continue. This will send a confirmation email to your email account to verify your identity. If you need help, tap the chat bubble to talk to CirrusMD customer support.



# 04

### **CREATE A PASSWORD**

Create and confirm your password. On the mobile app, you can then set a 4-digit password for faster login next time.

CIRR	U S <b>MD</b>
Create P	assword
Password rules:	
At least 8 characters. Include both uppercas At least one number At least 1 special cha	e and lowercase letters. racter (i.e. ! # ?)
elds marked with an asteris	sk (*) are required.
reate your password *	
Password	8
onfirm your password *	
Password	5
SAVE P	ASSWORD

### 02 ACCEPT INVITATION EMAIL

Check your inbox for an email with the subject line, "CirrusMD Invitation Instructions" and select Accept Invitation. If you don't see the email in your inbox right away, check your spam folder.



## 05 BEGIN USING CIRRUSMD

The chat window will appear, meaning you are ready to start using the platform. Send a simple "Hi" and get connected to a doctor instantly!

Velcome to CirrusM	D
CirrusMD is an innovative virtual healthcare platform that provides you with direct access to a local doctor. Benefits inlcude:	1
Send secure text messages whenever you have a medical issue or concern- appointment is ever needed to text wi	nc th

- appointment is ever needed to text with doctor - Schedule a video chat with a boardcertified physician - Access your health information and history
- Get instant medical treatment withou any co-pays
  Enjoy page of mind. A doctor in your
- njoy peace of mind. A doctor in y ommunity can answer your quest nd develop the right medical plan
- Vou Click below to accept your invitat

### 03 ACCEPT TERMS & AGREEMENTS

Tap the boxes to agree to standard terms and agreements. Then, tap Continue.



### **NEED HELP WITH CIRRUSMD?**

Learn more at **mycirrusmd.com**.

Use the chat bubble at the bottom of your CirrusMD sign in screen to talk to a customer support representative.

Email **support@cirrusmd.com** for bugs, provider log-in issues, and connectivity issues.

## CIRRUS **MD**